



Licensing and Regulatory Committee	Thursday, 16 June 2022	Matter for Information
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Report Title: **Food Service Delivery Plan 2022/23**

Report Author(s): **Jon Wells (Senior Strategic Development Manager)**

Purpose of Report:	To highlight the plan for delivering the Food Service for the current year and report progress on 2021/22.
Report Summary:	The Food Service is an important element of our Environmental Health work. The report sets out a plan for delivering this service in 2022/23, following the last year of recovery to ensure we comply with the Food Standard Agency requirements.
Recommendation(s):	That the content of the report and appendix be noted.
Senior Leadership, Head of Service, Manager, Officer and Other Contact(s):	David Gill (Head of Law and Democracy/Monitoring Officer) (0116) 257 2626 david.gill@oadby-wigston.gov.uk Jon Wells (Senior Strategic Development Manager) (0116) 257 2692 jon.wells@oadby-wigston.gov.uk
Corporate Objectives:	Building, Protecting and Empowering Communities (CO1) Providing Excellent Services (CO3) Growing the Borough Economically (CO2)
Vision and Values:	"A Stronger Borough Together" (Vision) Accountability (V1) Respect (V2) Teamwork (V3) Innovation (V4) Customer Focus (V5)
Report Implications:-	
Legal:	There are no implications directly arising from this report.
Financial:	There are no implications directly arising from this report.
Corporate Risk Management:	Reputation Damage (CR4) Regulatory Governance (CR6) Failure to Respond to a Significant Incident (CR7) Decreasing Financial Resources / Increasing Financial Pressures (CR1) Political Dynamics (CR3)
Equalities and Equalities Assessment (EA):	There are no implications directly arising from this report.
Human Rights:	There are no implications directly arising from this report.
Health and Safety:	There are no implications directly arising from this report.

Statutory Officers' Comments:-	
Head of Paid Service:	The report is satisfactory.
Chief Finance Officer:	The report is satisfactory.
Monitoring Officer:	The report is satisfactory.
Consultees:	<ul style="list-style-type: none"> • None
Background Papers:	<ul style="list-style-type: none"> • Food Standards Agency (FSA) Local Authority Recovery Plan: guidance and advice to local authorities for the period from July 2021 to 2023/24
Appendices:	1. Food Service Delivery Plan 2022/23.

1. Background and context

- 1.1 During 2021/22 the Council undertook all official controls and related activities to ensure food outlets were complying with food hygiene and food standards on a risk basis. Work was prioritised as follows:
- a. New businesses triaged to assess the need for intervention
 - b. Reactive work including enforcement in the case of non-compliance, managing food incidents, and hazards and investigating and managing complaints
 - c. Carried out inspections of high risk premises and new businesses.
 - d. Ongoing proactive surveillance to obtain an accurate picture of the local business landscape
- 1.2 The Food Standards Agency (FSA) have set out a two phased recovery plan. Phase 1 was from July 2021 to September 2021 with Phase 2 from October 2021 until 2023/24 when a new food standards delivery model and a revised food hygiene intervention rating scheme will be in place. The FSA have undertaken a 'temperature check' – a challenge to ensure we have focussed on and delivered what we set out to which received a positive response.
- 1.3 During the last year the following the following has been achieved:
- a. Number of inspections completed – 90
 - b. Interventions – 2
 - c. External funding obtained – £1,900 from Defra for allergen familiarisation (Natasha's law) and £1,800 from the FSA for triaging new businesses
 - d. New businesses triaged – 115
 - e. Food complaints – 13
 - f. Food advice and guidance – 217
 - g. Suspected food poisoning notifications – 9
 - h. Broadly compliant score – 98%
- 1.4 Staffing resource is provided by a Senior Environmental Health Officer (0.6FTE) and supported by two Officers from Harborough District Council. Harborough District Council also provide emergency cover for food should the need arise. Unfortunately, despite many adverts the Environmental Health Officer post still remains vacant.
- 1.5 Last year saw a considerable turnover in businesses, some changing their operating model, others taking advantage of the unique opportunity afforded by the pandemic. Unfortunately quite a few have not survived, a 17% reduction in registered food businesses from the

previous year. Hygiene standards have improved with an increase in broadly compliant score from 95% to 98%. Some of this is due to a change in profile of some businesses for example an increase in home operators and growth with small independent local businesses, prompted by a change in consumer behaviour. It is worth noting that many businesses who have not received an inspection in the last 2 years still retain their original food hygiene rating score.

2. The Food Service Delivery Plan 2022/23

- 2.1 This years FSDP has been produced having regard for the advice from the FSA, the profile of establishments across the various risk categories, levels of compliance and typical percentage of premises inspected last year and will during 2022/23,
- a. Continue to assess businesses to facilitate the targeting of what to focus attention on. Use intelligence and registration information to inform risk.
 - b. Carry out inspections of establishments rated Categories A, B and C, and Category D where they are less than broadly compliant. One of the key findings post pandemic is that hygiene standards in premises that were traditionally in a lower risk category (such as those in Categories C and D) have deteriorated presumably through lack of intervention by the Council in the last 2 years.
- 2.2 This year's plan is attached at Appendix 1 and is based on the same template as the previous one. The profile of businesses has been updated and action plan revised to include this years key areas of work.
- 2.3 Options continue to be explored to improve capacity and resilience for the food service.

A year end return has been completed to the FSA which has demonstrated our fulfilment of the recovery requirements and sets out our plan for the current year.